



CoreLogic®

## ValEx 'Connect with Us'

Have a general or a valuation status enquiry? 'Connect with Us' allows you to communicate directly with us without having to leave the ValEx Platform. Simply select the 'Connect with Us' icon within ValEx and select the most appropriate and relevant communication method.

There are four ways to get into contact with us:



### Self-Service

Self-service is an easy, step-by-step form that allows you to update the Job without needing to wait for manual intervention.



### Message Us

Allows you to send through a quick communication to one of our team members regarding an issue that is not Job-specific.



### Live Chat

The Live Chat option allows you to communicate directly with a ValEx Team Member in real time whilst in the Job itself.



### Call Us

The Call Us option allows you to speak with a ValEx team member over the phone to assist with any issues in real time.



Do **More** with CoreLogic

For more information please call 1300 734 318 or email [ask@corelogic.com.au](mailto:ask@corelogic.com.au)

## About Us

- ▶ CoreLogic is the world's largest property data and analytics company
- ▶ Our data is used by governments, banking and finance, property valuers, mortgage brokers and the majority of Australian real estate agents:
  - ◆ 98% of the Australian market covered
  - ◆ 500 million decision points that span more than 39 years of property history
  - ◆ 600 plus sources of data, including industry leading portals and publications

© 2016 CoreLogic, Inc. No unauthorised use or disclosure. All rights reserved.

CORELOGIC and the CoreLogic logo are New Zealand and Australian trademarks of CoreLogic, Inc. and/or its subsidiaries.

[corelogic.com.au](http://corelogic.com.au)